

Open Letter

June 15th, 2021

To the public opinion in general, REPSA informs that:

Reforestadora de Palmas de El Petén, S. A. (REPSA) has the vision to be a model of operational efficiency and sustainability, reason why throughout the years, we have focused on continuous improvement by identifying gaps, developing plans and implementing actions that have allowed us to move forward in our desired path towards sustainability.

As a business, we seek to operate in a responsible and sustainable manner, to be a place where our employees can develop and grow, to be a source of decent employment that respects human rights and natural resources, and above all, we aim to create shared value in our neighboring communities. Currently, we make significant efforts to comply with international standards for the responsible and sustainable production and commercialization of palm oil, where our processes are constantly verified and validated by employees, clients, suppliers, communities and other stakeholders of the public and private sector, as well as civil society organizations, ensuring sustainability practices across our value chain.

With transparency and commitment, we promote an open doors policy, whereby information regarding our plans and progress is published periodically in our website www.repsa.com.gt. Additionally, we have a confidential, safe and free of charge Grievance Mechanism that anyone can use, which allows us to be aware of any concern related to our operations and aims at addressing and resolving each case. Toll-free number 1801-13-77777 quejasyconsultas@grupohame.com.

At REPSA, we reaffirm our commitment to continue in our path towards sustainable production of palm oil, which is why we invite all stakeholders to visit us and see our progress, contactenos@grupohame.com.

Reforestadora de Palmas de El Petén, S.A.